

QUALITY POLICY

ASTEK

PROPERTY GROUP (PTY) LTD

P O Box 781301 Tel (011) 466 1088
Sandton 2146 Fax (011) 466 1078
E-mail: craig@astekgroup.co.za

QUALITY POLICY

Astek's vision is to be the preferred source of quality construction services and products. Astek's commitment is to ensure that the services, products and installations it provides satisfy their specified requirements, are delivered on time, and are defect-free.


Astek also ensures that these services are in compliance with all relevant statutory and regulatory requirements, including in respect of Health, Safety, and Environmental matters. Particular emphasis is placed on the experience, expertise and capability of our staff, on the provision of services in a professional manner, and on ensuring the reliability, economic and suitability of the services, products and installations provided.

In particular Astek shall:

- Implement and maintain our company standards to ISO 9001:2008 requirements
- Constantly monitor, review and develop our management system and company procedures in order to achieve continual improvement, suitability and effectiveness
- Set business objectives, and monitor the progress and achievement of these objectives
- Discuss quality issues regularly at the highest levels of the company
- Consult with employees on all aspects of their working environment
- Ensure that this Policy and our commitments are communicated to staff throughout our business and available upon request for interested parties
- Aim to exceed Client requirements
- Support a consistent approach in controlled conditions
- Ensure that the necessary information, work environment, training and resources are provided in order to improve customer experience and performance, and for the requirements of this policy to be implemented

Staff, Suppliers, Subcontractors and Clients will be encouraged and monitored to adopt best practice, which will lead them to continually improve their and our performance.

The Managing Director shall review this policy annually or following significant changes



CRAIG BAKER

19 / 05 / 2022

DATE